

TERMS & CONDITIONS

IMPORTANT INFORMATION ABOUT USING OUR SERVICES

Terms & Conditions for Brentwood Grooming School Grooming courses

The cost of tuition is as stated for each of the individual courses as listed. All course fees must be paid in full in accordance with the terms stated. A registration form must be completed and accompanied by a deposit before a reservation on the selected course will be confirmed.

All deposits are non-refundable under any circumstances. The balance of the course must be paid before the commencement of all courses.

Should a student cancel their booking within 35 days of the commencement date of the course, Brentwood Grooming School will endeavour to move the course to a different date or sell that place to another student, failing which all fees will be forfeited.

Our cancellation policy is outlined below.

- All requests for cancellations and/or date transfers must be received in writing.
- Course dates are transferrable with prior agreement, but they must be requested and received 4 weeks in advance of the initial start date.
- Training days are non-transferable once your course dates have commenced and you will forfeit any training days you are unable to attend for any reason including sickness or a change in circumstance. You cannot get a refund for cancelled unused dates once a course has begun.
- We stress that in order to complete a specific qualification or accreditation, you must undertake the appropriate number of training hours/days required in order to pass.
- Therefore, days which are missed for any reason will have to be made up if you still wish to gain the qualification or accreditation. Any training days missed can be re-booked at a discounted rate of £100 per day in order to successfully complete your course.
- Courses must be completed within a 12-month period and any unused training days will be forfeited outside of this time.
- The appropriate cancellation charge will apply based on the cost of your booking, as follows:

Calendar days' notice before the start date of the course

Refund applicable

35 calendar days or more

Full refund minus deposit and a £129.50 + VAT administration fee

Between 15 and 28 calendar days (inclusive)

50% refund minus deposit and a £129.50 + VAT administration fee

Between 1 and 14 calendar days (inclusive)

No refund will be given

Failure to attend

Treated as late cancellation and no refund given

- Students are expected to be punctual and to co-operate with colleagues to ensure the smooth running and congenial atmosphere of the salon throughout the duration of the course. All courses begin at 9.30am and finish 3/4pm each day.

These Terms & Conditions constitute a contract between Brentwood Brooming School and the undersigned.

We Hope you enjoy the course and good luck!